

CONTENTS (clickable)

49ER ID CARD

49er ID card gives access to

- Campus housing
- Campus activities, athletic events and recreational facilities
- Computer labs
- Student Health Center

It's also a

- Meal Plan card
- · Library card
- Secondary credential for virtual parking privileges
- CATS All-Access Transit Pass

And holds funds for

- 49er Account
- Optional Dining Account

To get a card, you need

- A student ID number that begins with 800 or 801 (appears on the acceptance letter);
- To be registered for classes;
- Proof of University affiliation such as acceptance letter, class schedule, proof of registration or tuition bill;
- One valid proof of identification such as a driver's license, State issued ID or passport.
- To upload your ID photo in advance. Submission guidelines and upload at <u>aux.uncc.edul</u> <u>cardphoto</u>

The 49er ID Card contains a chip within that allows for use at card readers. Point-of-sale registers, residence halls and parking deck gates respond to tapping.



49er ID Cards include two sets of numbers: one that identifies the card and one that identifies the person to whom the card belongs.

The nine-digit number that appears under the bar code is your permanent UNC Charlotte ID number. It begins with 800 or 801 and is linked to your University records. This number does not change and will be the one you use most.

The 16-digit card number is a secure numerical standard that links card transactions to you. The number changes if the card is replaced.

DO NOT PUNCH OR DRILL A HOLE IN YOUR 49ER ID CARD! Card may not function after puncturing, incurring a \$20 replacement fee.

49ER ACCOUNT

A prepaid convenience account that resides on the 49er ID Card

Advantages to the 49er Account

- May be added to instantly online, 24 hours a day
- Funds carry forward semester-to-semester, year-to-year, as long as the student is enrolled

Good at over 100 campus locations

- All campus retail stores including Barnes & Noble Charlotte, NinerTech, Campus Salon, and REPROS copy center
- Mail & Package Services
- Atkins Library
- Self-service copiers and pay-for-print printers in the library and all computer labs
- Campus vending machines and Smart Markets
- All dining locations including convenience stores and concessions

How much to put on the 49er Account?

The average student spends about \$200 per semester for school supplies, convenience store items, vending and pay-for-print copies.

To deposit funds onto the 49er Account:

- 1. Online at aux.uncc.edu
- 2. In person at the 49er Card Office
- 3. Via VTS machines which transfer cash to 49er Card; located on the first and second floors of Atkins Library, Student Union and Center City 11th floor Library. VTS machines accept only cash and do not dispense change.

MEAL PLAN DINING

A meal plan purchase provides these advantages:

Convenience: Your 49er Card is used to purchase campus dining.

Variety and Flexibility: Meal plans are designed to meet your dining needs; many places to eat on campus including popular, national brands.

Diet Preferences: Vegetarian, vegan, gluten-avoiding and healthy options are available at Crown Commons in the Student Union, SoVi in South Village Crossing and many of the retail locations. Both dining halls are committed to being completely nut free.

Overview of meal plans

All first-year residents* living on campus, regardless of their housing assignment, are required to purchase The Daily Plan meal plan. This meal plan must be purchased each semester of occupancy.

Upperclassmen assigned to residence halls without private kitchens are also considered to be living in "required housing" and must choose a meal plan as part of the housing contract. These residences include Holshouser, Hunt, Sanford, Scott, Hawthorn, Laurel, Lynch, Oak and the suites in Belk, Levine, Miltimore, Wallis and Witherspoon.

Declining Balance (DB) funds attached to meal plans are offered in practical amounts that have proven sufficient for most students.

ALL meal plans purchased in the fall semester will be automatically renewed for the spring semester unless changed or canceled by the student.

The Daily Plan: for all first-year resident students

All first-year resident students are required to sign up for The Daily Plan. This plan maximizes the dining variety and value offered by the dining halls and campus retail dining.

*First year residents are defined as students who have taken no college course since graduating high school

per semester, applicable sales tax included

- Unlimited meal swipes and \$250 Declining Balance (DB) funds.
- Meal swipes may be used seven days a week at any time during serving hours at SoVi and Crown Commons dining halls. Students may enjoy as many meals, snacks or beverages per day as they want.
- Includes five (5) guest swipes that may be used at any time during the semester with a maximum of three (3) guest swipes at one time.
- Declining balance funds may be used throughout the semester at any campus dining venue, including concessions and convenience stores.
- Meal swipes and guest swipes expire at the end of the semester. Unspent DB rolls over to the end of the academic

Plans available to upperclassmen in required housing

Upperclassmen who are assigned to Holshouser, Hunt, Sanford, Scott, and the suites in Belk, Hawthorn, Laurel, Levine, Lynch, Miltimore, Oak, Wallis, and Witherspoon may choose the Daily Plan or one of the following.

160/350 Block Plan.....\$1,868 per semester, applicable sales tax included

- Offers 160 meal swipes and \$350 Declining Balance (DB) funds.
- Meal swipes may be used at any time during the semester at South Village and Crown Commons dining halls. Meal swipes are counted down as they are used.
- Up to three (3) swipes per meal period may also be used for guests.
- DB funds may be used throughout the semester at any campus dining venue, including concessions and convenience stores.
- Meal swipes expire at the end of the semester; unused DB rolls over to the end of the academic year.

100/350 Block Plan \$1,325 per semester, applicable sales tax included

- Offers 100 meal swipes and \$350 Declining Balance (DB) funds.
- Meal swipes may be used at any time during the semester at South Village and Crown Commons dining halls. Meal swipes are counted down as they are used.
- Up to three (3) swipes per meal period may also be used for guests.
- Declining balance funds may be used throughout the semester at any campus dining venue, including concessions and convenience stores.
- Meal swipes expire at the end of the semester; unused DB rolls over to the end of the academic year.

Commuters and upperclassmen in non-required housing

Commuters and upper class residents assigned to "non-required" housing may purchase any meal plan. They also have the option to buy a Straight Declining Balance Plan.

Straight DB\$875/\$1,200

- Offers \$875 or \$1,200 in DB funds that may be used at any campus dining venue including sports concessions and campus convenience stores.
- At the end of the semester, any unspent funds will carry over to the next semester, through the end of the second summer session for the academic year in which the plan was purchased.

MEAL PLAN ELIGIBILITY CHART

The Daily Plan	Unlimited* Weekly Meals (seven days a week) with \$250 DB and 5 guest swipes per semester \$2,210	
160/350	160 Meal swipes per semester with \$350 DB	
100/350	100 Meal swipes per semester with \$350 DB 1,325	
Straight DB	Commuters' Choice! DB only available in two amounts	Ŕ

ALL meal plans purchased in the fall semester are automatically renewed for the spring semester unless changed or canceled by the student.





First-year residents 🏻 Resident upperclassmen, required housing 🕉 Commuters; upperclassmen in non-required housing

Dining with guests

The Daily Plan provides students with five (5) guest swipes for the semester. Students may use these guest swipes at any time during the semester, but may only use up to three (3) in one meal period. The 160 and 100 Block Plans also allow for guest swipes. Block plan guest swipes are limited to three (3) guests per meal period.

Meal Periods

Breakfast	Lunch	Midday	Dinner
7 a.m.	10 a.m.	2 p.m.	5 p.m.
- 10 a.m.	- 2 p.m.	- 5 p.m.	- 8:30 p.m.

The program allows for exceptions. Dining supervisors/managers may waive the guest limit in circumstances such as when more than two family members or friends visit. Just ask!

OPTIONAL DINING ACCOUNT

An Optional Dining Account (ODA) is a dining debit account that can be used at all campus dining locations, including convenience stores. ODA is available to all students and deposits can be made any time during the year. Unused balance rolls over from semester-to-semester, year-to-year, as long as the student is enrolled.

For any resident student, ODA can supplement a meal plan and may be used when declining balance (DB) funds have been spent. ODA is also a convenient choice for students who live in Wallis, Greek Village or on-campus apartments.

Deposit to 49er Account and Optional Dining Account aux.uncc.edu

GUEST DEPOSITS: To make a deposit to a cardholder's 49er Account or Optional Dining Account, you will need their last name and UNC Charlotte ID number.

Unspent funds are available as long as the student is enrolled. Upon graduation/withdrawal, remaining monies over \$10 are refundable.

Full 49er/ODA Account policies at aux.uncc.edu/meal-plans/policies

Dining Services' Registered Dietitian will meet with students one-on-one to help them maximize a meal plan in line with their dietary preferences, restrictions and nutritional goals.

Consultation appointments are available at no charge.



MEAL PLAN FAQ

How do I check to see which meal plan I have chosen?

Until plans are billed, you can view your plan choice through your housing contract in RMS; after the meal plan has been billed you may view your choice by logging into your Student Banner account and reviewing your bill.

What if I choose a meal plan and then change my mind?

Before August 15 when the plan is loaded onto the 49er ID Card, all students can change meal plans without incurring a charge. After that, students may request changes to their meal plans, up through the scheduled two-day room change period.

Requests made after the plan is loaded onto the 49er Card will incur a \$25 Meal Plan Processing Charge. Meal plan charges are prorated, whether the student has used the meal plan or not, starting August 16 (fall) and January 6 (spring). The declining balance portion of the meal plan is non-refundable. See the Meal Plan Selection page for more information.

To make a change, submit a Meal Plan Selection Form, found on the "Banner Self Service" section of the my.uncc.edu portal. You will receive an email confirmation once the request is reviewed and processed.

After the scheduled two-day room change period, no other meal plan changes may be made for the current semester. This also applies to students who have moved from required housing to non-required housing or off campus.

Can my financial aid or student loans pay for a meal plan?

Financial aid can pay for your meal plan if you have enough to cover tuition and housing charges first. Financial aid will not prepay for Optional Dining Account (ODA) or 49er Account funds.

How does my meal plan work?

Your 49er ID Card provides access to your meal plan. The 49er Card system automatically keeps track of meal swipes and declining balance (DB).

Meal swipes are used for meals in the all-you-care-to-eat dining facilities: SoVi and Crown Commons. The plan is accessed by swiping or tapping your 49er ID card upon entry.

Meals in The Daily Plan may be used at any time Monday through Sunday. You may use as many swipes as you want for yourself. Five (5) guest swipes are included to use during the semes-

Meals in the Block Plans — which have 160 or 100 meal swipes - are counted down as they are used throughout the semester. Three (3) guest swipes per meal period are allowed with Block

The declining balance (DB) portion of any meal plan is like a prepaid debit account and is designed for use at all dining locations, including the retail venues, campus convenience stores, and athletics concessions. Each time you use DB you will receive a receipt showing the amount spent as well as the remaining balance.

Meal plans are sold by the semester. Meal swipes expire at the end of the semester. Unused DB rolls over to the end the end of the academic year.

Which meal plan would be best for me?

Consider the following when selecting a meal plan:

- The number of meals and snacks you usually eat in a
- How often you will dine in all-you-care to eat facilities
- Your class schedule and where you will spend

The Daily Plan works well for athletes, those who like three full meals daily or prefer to eat smaller meals throughout the day. Meal swipes are nearly unlimited during service hours.

Block Meal Plans are a good choice if you eat fewer large meals during a given week. Meal swipes are used in the dining halls, SoVi and Crown Commons.

UNIQUE DINING HALLS

Crown Commons

Crown Commons features "action" stations, allowing for a customized dining experience. There are always entrées for the gluten-sensitive and meat-free offerings for vegetarians/vegans. Waffle, cereal and dessert bars, too.

- Burning Stone pizza fresh from an open-flamed oven
- Create Build a salad or your own sizzling dish made without gluten
- Between the Bread fresh sliced meats, cheeses and fresh toppings, piled high on justbaked breads
- Chef's Table flavors from around the world; customizable meals made to order
- Hot Flats burgers and other favorites grilled or charbroiled to order
- Homestyle comfort foods

SoVi

At SoVi, meals are prepared in smaller batches and served on individual plates, resulting in portion awareness, brighter flavor, eye appeal and waste reduction. Single plate presentation is not restrictive; go back for more as many times as you like! Action stations include:

- **Rooted** vegetarian/vegan options and made-to-order omelets
- Homestyle Interchangeable Evo and Tappanyaki grill cook tops that offer healthy home-style cooking
- Gluten Avoiding made-to-order tapas-style station created for those who avoid gluten in their diets
- Flame flame-grilled burgers, grilled chicken, vegan burgers or made-to-order melts paired with assorted hot and cold toppings
- 500° and Cucina hearth-baked pizza, pasta and other Italian favorites, toasted sandwiches and flat breads
- Fresh 52 Extensive salad bar
- Carved and Crafted self-serve deli for building your own sandwiches and wraps
- **Bok Choy** Asian station with Jade double wok
- Sweet Shoppe Pastries, mousses, cookies, gelato and ice cream



Dining Services has a professional culinary-trained staff that includes over 25 chefs and a registered dietitian. Dining halls always offer entrées suitable for vegans, vegetarians and those with gluten sensitivity.

Meal Plan FAQ continued

The 100 Block Meal Plan contains 100 meal swipes which average about 6 meals per week; the 160 Block Meal Plan works out to about 10 meals per week. The meals in these plans may be eaten at any time and the register will display your remaining meal count each time a swipe is used. You may use more than one meal in a dining period and use up to three swipes per meal period to allow others to dine with you.

What if I run out of DB funds? May I add

No, you can't add to DB but you can supplement a meal plan by depositing funds into the Optional Dining account (ODA). Minimum deposit is \$5; funds carry forward and are available as long as you are enrolled, from semester-to-semester, year-to-year.



Watch a video overview of meal plans and campus dining.

NEED HELP?

To speak to a Meal Plans Specialist, call 704-687-7337 or email 49erCard@uncc.edu.

BUY A MEAL PLAN

Commuters and upperclassmen assigned to non-required housing may purchase any meal plan offered. To purchase:

- Log in to my.uncc.edu
- Select Banner Self Service from the Essentials menu
- Click the Student Services/Student Accounts tab
- Select Meal Plan Application

MOBILE ORDERING

Skip the line! Order food from your phone!





• Start ordering! DB, ODA, 49er Account, credit/debit accepted!



KIOSK ORDERING

Retail ordering kiosks are located in Prospector and the Popp Martin Student Union. Kiosks allow for for ordering from multiple locations in the same transaction. Campus accounts, debit and credit are accepted.

DINE ON CAMPUS APP

Download the Dine on Campus app for menus, dining hours, nutrition facts and upcoming dining



INFORMATION, MENUS AND MORE!

aux.uncc.edu/meal-plans dineoncampus.com/unccharlotte





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TEXTBOOKS AND SUPPLIES

Barnes & Noble College operates the bookstore for the University, a partnership built upon commitment to textbook value.

- 100% PRICE MATCH to Amazon, bn.com and local **booksellers*** for the same, in-stock book. Barnes & Noble Charlotte will price match textbooks at the time of purchase, every day! For any orders placed early, price match guarantee honored through the first week of class.
- Biggest selection of used books, sold at 75% of the new book price.
- Rental and eBook options! Barnes & Noble Charlotte has made these popular choices available.
- Book buy-back program. If a book is being used again the following semester, you may receive up to 50% of the original price paid.
- **Knowledgeable staff**, all closely familiar with UNC Charlotte faculty and class requirements, who will make sure you get the right materials for each course.
- * Must be sold and fulfilled by Amazon and bn.com and not by a third-party seller.

NO-WORRY TEXTBOOK RETURNS

100% refund for textbooks with receipt up to one week from the first day of classes; with receipt and drop slip until up to 30 days from the first day of classes.

THE BEST SELECTION OF TEXTBOOKS, SUPPLIES AND:

- Official 49er Spirit Store with the largest selection of apparel, gear and logoed merchandise available anywhere!
- Trade book section of general interest titles
- Gifts, cards and convenience items
- Software and computer accessories

TEXTBOOK RENTAL PROGRAM

The bookstore's textbook rental program saves UNC Charlotte students over one million dollars yearly.

- The rental period is for the duration of the semester. Books are due back at the bookstore on the last day of finals. Students can return the books in person or by mail.
- Students may highlight or mark the rented books just as they would if they purchased a book with plans to sell it back.
- Rental fees may be paid by cash, check, credit, debit, 49er Account or Barnes & Noble gift cards. For security purposes, a valid credit card must also be provided regardless of the rental payment method.
- Students may convert rentals to a purchase, but only during the first two weeks of class. A limited-time option to buy out rentals for a special price will be offered at the end of the semester.
- An email reminder to return books will be sent near the end of the semester. Books not returned (or returned in unusable condition) are subject to replacement and processing fees.

Not all texts qualify for rental. Not included are older editions. texts packaged with software or other items and loose-leaf or perforated page books.

ORDER TEXTBOOKS ONLINE

- You'll have access to the best supply of rental and used books, sold on a first-come, first-served basis. Order early to have the best chance to save.
- Book orders may be picked up at your convenience in the bookstore, or have it shipped to your home or residence hall.



EBOOKS

Students also have the option to purchase digital textbooks. Download the free Yuzu app and carry your etextbook on your iPad, IPhone, IPod touch or Android device so you can read and study anywhere, any time, without an internet connection. Also available on any internet-connected computer.

BOOKSTORE ADVANCE PROGRAM

The Bookstore Advance Program (BAP) allows financial aid recipients to use approved financial aid funds in excess of the charges on a student's account to purchase books and supplies from the campus bookstore.

Students may qualify for a purchase advance if their total financial aid award for the semester exceeds all institutional charges on their account, including, but not limited to tuition, fees, campus housing, health insurance and meal plans.

Students eligible to enroll in the program will receive an email notification from Student Accounts; the email will provide a link to the BAP application form. It's important to complete and submit the web form by the enrollment deadline.

Once the application is processed, another email will inform of the exact amount of BAP funds that will be available.

For more information, see *finance.uncc.edu/bap*.

FIRST DAY

First Day provides affordable digital versions of textbooks and required course materials. Students will be able to access digital course materials on the first day of class through Canvas.

Benefits

- Students are prepared with the right materials from the start
- Affordable Digital course materials at or below market value
- No access codes NinerNET credentials are all that's required to access materials

Learn more at <u>aux.uncc.edu/first-day</u>.

Support the bookstore that supports UNC Charlotte! As the official campus bookstore, Barnes & Noble Charlotte:

- funds scholarships;
- helps build and maintain facilities like the Student Union, recreation and sports complexes;
- supports programs like SOAR, Homecoming and 49er Athletics;
- provides on-campus employment to over 100 students a year.



MAIL & PACKAGE SERVICES

UNC Charlotte's campus mail center services include:

- Campus mail box rental
- Certified, Registered and Express mail
- Daily mail delivery to residence halls
- Stamps and shipping supplies
- USPS, UPS, DHL and FedEx shipping
- Resident student package pickup center
- Postcards
- Money orders

Mail and Package Services (MPS) Smart Lockers provide students who live on campus with a self-service package pickup area, conveniently located in Lower Prospector building.

Resident students may retrieve their packages from Smart Lockers with their 49er ID card or their unique collection pin any time Prospector is open.

More information: aux.uncc.edu/mail-package/smart-lockers

HOW TO ADDRESS MAIL TO A RESIDENT STUDENT

Student Name NO nicknames*
Room number and residence hall
9201 University City Blvd.
Charlotte, NC 28223

WHEN ORDERING MERCHANDISE ONLINE

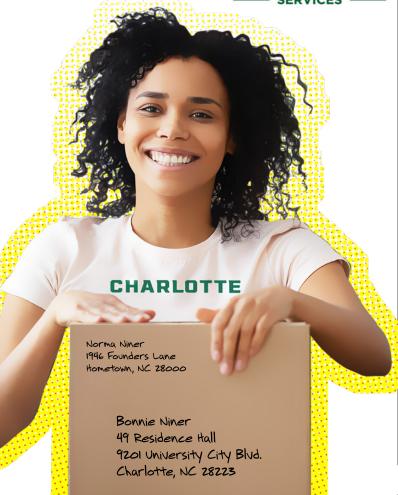
Legal Name Resident Hall, Room # Charlotte, NC 28223

*student name must match housing database

Shipping window hours:

Monday-Friday, 8 a.m.-4:30 p.m. Lower level Prospector 704-687-0383 aux.uncc.edu/mail





REPROGRAPHICS - COPY/PRINT

Pay-for-print services

UNC Charlotte has a state-of-the-art pay-for-print system that allows you to print from campus computers and your personal devices, including computers, tablets, and phones, that connected to the University's secure network. Tap your 49er ID card at one of over 50 campus printers and multifunction devices, then release and pay for your prints.

Services at REPROS document center are usually less expensive than what's available locally, and you can use your 49er Account! REPROS offers complete document services such as:

- Black and white copies
- Covers
- Binding (six types)
- Colored paper

- Oversized color printing on wide-format plotter
- Foam core mounting
- Fax services
- High volume scanning

Professional staff

The staff at REPROS know the importance of your projects and will help advise you on how best to present them. And because they work with students, faculty and staff every day, they understand and accommodate academic deadlines better than most!



REPROS Document Center | 704-687-0809 Lower level Prospector building

Hours and pricing online aux.uncc.edu/copyprint

VENDING AND ATM SERVICES

Vending machines are liberally placed throughout campus. Almost every snack and drink machine accepts 49er Account, debit/credit cards, mobile payment, dollar bills and change. In the snack machines, healthier choices are in the right column.

Smart Markets are self-checkout vending centers that offer sandwiches, salads, and hot and cold beverages. All three locations, Martin Hall (lobby), Storrs (2nd floor) and EPIC (lobby), accept debit/credit cards and 49er Account.

In the event of malfunction:

- submit an vending problem report/refund request, or
- call 704-687-7352 to have the refund electronically credited to your 49er Account.

ATMS

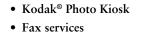
ATMs are located in Atkins Library, Cone University Center, Prospector and Popp Martin Student Union.

ATM list and map Vending problem/refund report

UNION STATION

Union Station is UNC Charlotte's address for shipping, U.S. Passport and other services. At Union Station, you'll find:

- USPS, UPS, DHL and FedEx shipping
- Stamps and shipping supplies
- Official U.S. Passport Acceptance Station
- Passport photo service
- Money orders



• Campus Mailbox rental

• Balloons - latex and Mylar, just one or by the bunch!



Main level, Popp Martin Student Union unionstation.uncc.edu | 704-687-5893

DINING, AUXILIARY SERVICES AND ATM LOCATIONS



UNC Charlotte interactive campus map

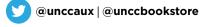
Dining hours and menus

Interactive dining map

Bookstore hours







IMPORTANT DATES 2021-2022

Dining dates

MONDAY, AUG. 16 Meal plans begin at brunch

FRIDAY, SEPT. 10..... Noon; Deadline for Required Housing students to change their meal plans

and for Non-required students to change or cancel a plan.

THURSDAY, JAN. 6 Meal plans begin at brunch

FRIDAY, JAN. 21..... Noon: Last day for Required Housing students to change their meal plans and Non-required students to change

or cancel a plan.

Bookstore dates

SUNDAY, AUG. 29 Last day to return textbooks for 100%

refund, with receipt

TUESDAY, SEPT. 21 Last day for textbook refund with

receipt and drop slip

THURSDAY, DEC. 16 . . . Last day to return rented textbooks

CONTACT INFORMATION Questions? We're here to help!				
49ER CARD AND MEAL PLANS				
AUXILIARY SERVICES				
BARNES & NOBLE CHARLOTTE				
DINING SERVICES704-687-7040 243 Cone Center, map #5				
CATERING OFFICES				
MAIL & PACKAGE SERVICES				
REPROS DOCUMENT CENTER				
UNION STATION				
VENDING AND ATM SERVICES				

aux.uncc.edu/vending-services

Optional Dining Account Deposit Bonus Incentive

The more you deposit, the more bonus meal swipes you earn!

\$350 - 549	=	5 bonus meal swipes
\$550 - 749	=	10 bonus meal swipes
\$750 - 949	=	15 bonus meal swipes
\$950 +	=	25 bonus meal swipes
6 00 4		

for ODA deposits made by September 10, 2021

Get the deal

- Go to aux.uncc.edu/oda. Click "Deposit to ODA Account" button. Choose "Optional Dining Account." (Incentive does not apply to deposits made to the 49er Account.)
- Make a deposit of \$350 or more.
- Deposited amount will show up immediately; bonus meals appear on the card by the following Monday. You will be emailed when bonus meals are added.
- Incentive promotion ends September 10, 2021. Bonus meal swipes expire December 16, 2021.

